



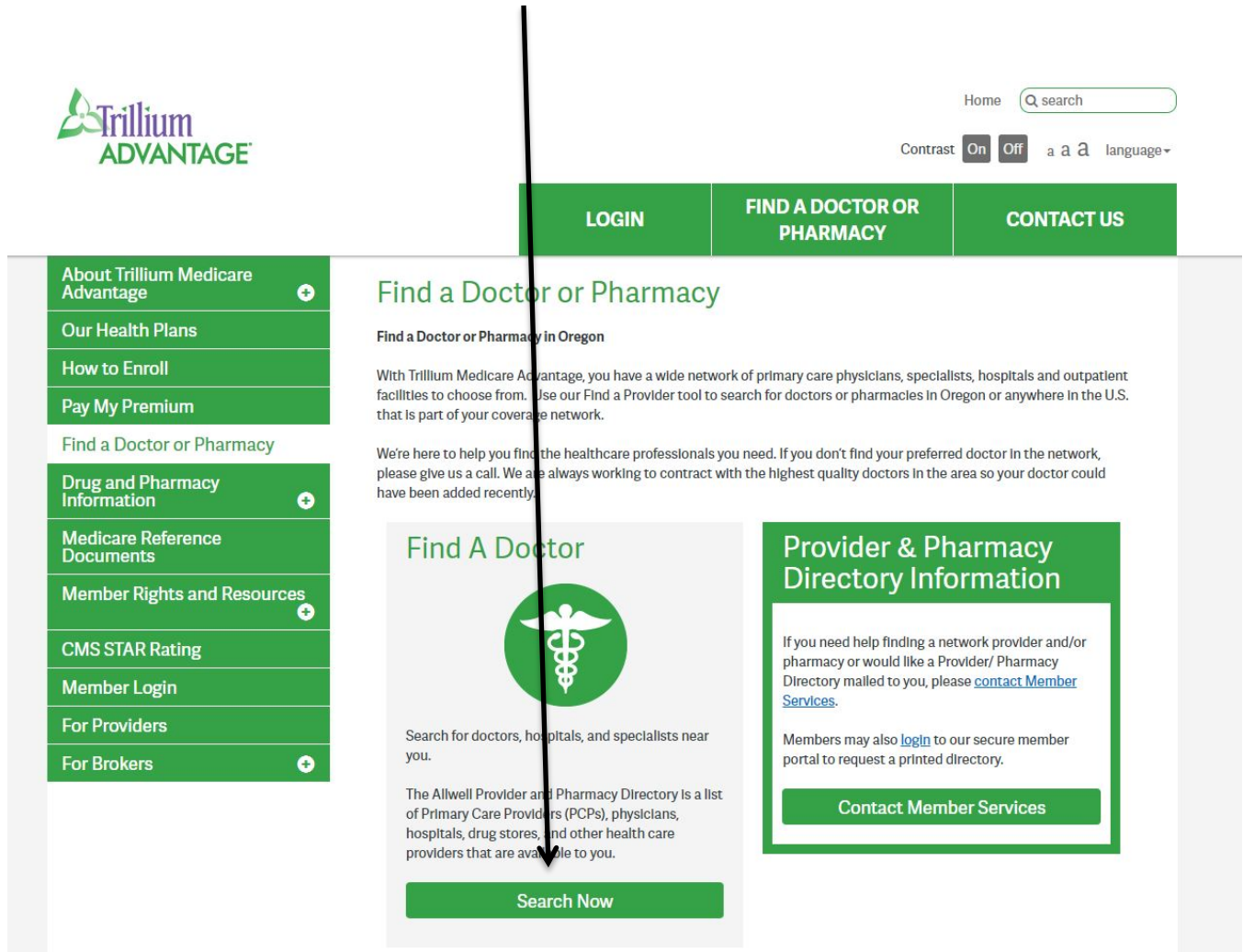
Find a Provider Step-by-Step Guide

On the TrilliumAdvantage.com home page, click on the **Find a Provider** links.

The screenshot shows the TrilliumAdvantage.com homepage. At the top left is the Trillium ADVANTAGE logo. To the right are navigation links: Home, a search bar, Contrast (On/Off), and language options. Below these are three main navigation buttons: LOGIN, FIND A DOCTOR OR PHARMACY (highlighted with an arrow), and CONTACT US. A vertical sidebar on the left contains a list of menu items: About Trillium Medicare Advantage, Our Health Plans, How to Enroll, Pay My Premium, Find a Doctor or Pharmacy, Drug and Pharmacy Information, Medicare Reference Documents, Member Rights and Resources, CMS STAR Rating, Member Login, For Providers, and For Brokers. The main content area features a banner with three images and text: 'Why Medicare Advantage?', 'Need a Medicare Plan?', and 'Survey Coming Soon'. Below the banner is a welcome message: 'Welcome to Trillium Medicare Advantage, your Medicare Advantage plan in Oregon.' This is followed by an 'Important Notifications' section with a sub-header '2018 BENEFIT UPDATE: MEDICARE DIABETES PREVENTION PROGRAM'. The notification text states: 'Trillium Medicare Advantage is a Medicare Advantage plan that provides coverage that is right for you. That means you can see doctors you trust and get the care you need. Whether you are looking for help to improve your health or stay healthy, Trillium Medicare Advantage is here for you.' Below this, it says 'Our Medicare Advantage plans are designed to give you:' followed by a bulleted list of benefits: Affordable healthcare coverage, Benefits you need to take good care of yourself, Access to doctors, nurses and specialists who work together to help you feel your best, Coverage for prescription drugs, and Extra benefits that aren't covered by Medicare Part A or Part B (Original Medicare).

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 Eugene, OR 97403

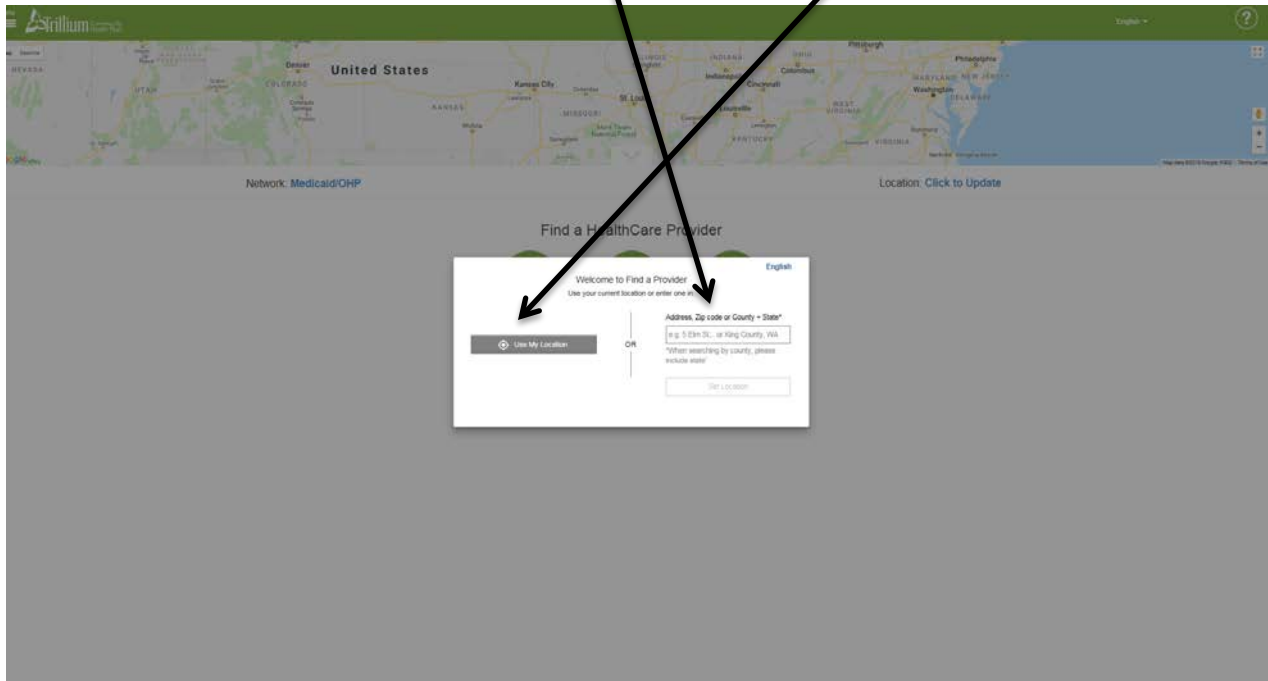
When the next page displays, click **Search Now**.



The screenshot shows the Trillium Medicare Advantage website. At the top left is the Trillium ADVANTAGE logo. At the top right are links for Home, a search bar, Contrast (On/Off), and language options. Below these are three green navigation buttons: LOGIN, FIND A DOCTOR OR PHARMACY, and CONTACT US. On the left side, there is a vertical menu with various options, including 'Find a Doctor or Pharmacy' which is highlighted. The main content area is titled 'Find a Doctor or Pharmacy' and contains text explaining the service and a 'Search Now' button. To the right of the search area is a box titled 'Provider & Pharmacy Directory Information' with a 'Contact Member Services' button. A black arrow points from the instruction above to the 'Search Now' button.



To find a provider near where you live, either click on **Use My Current Location** or update your **Address** or **Zip Code** or **County + State**.

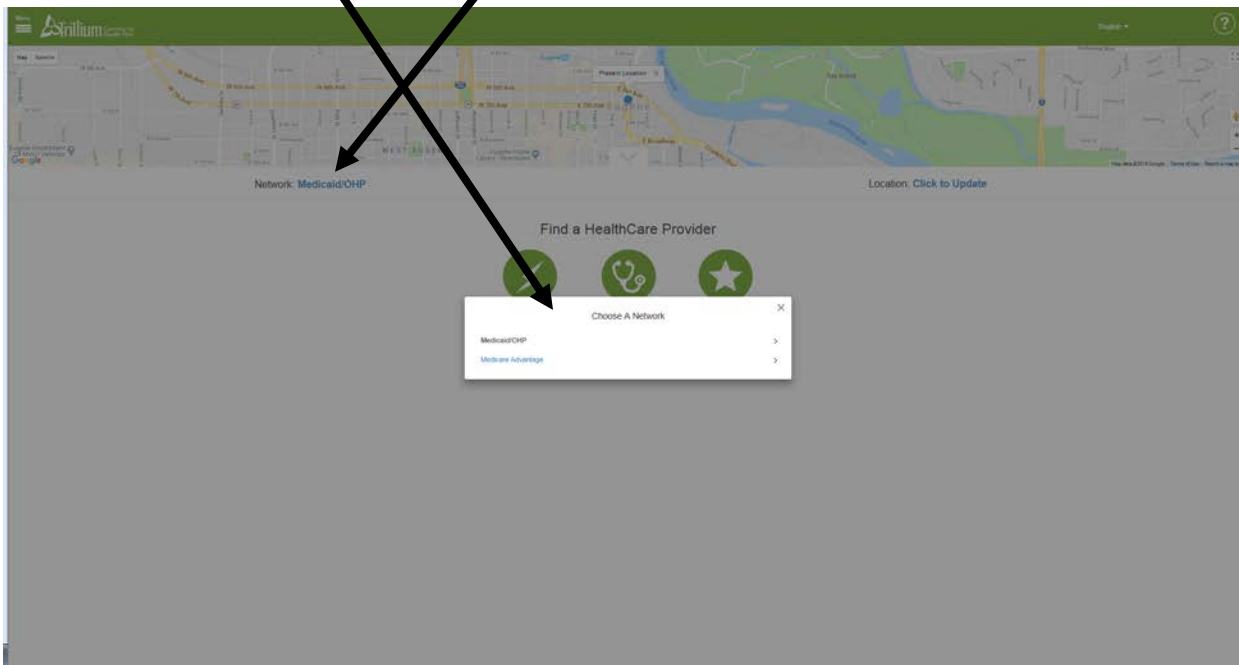


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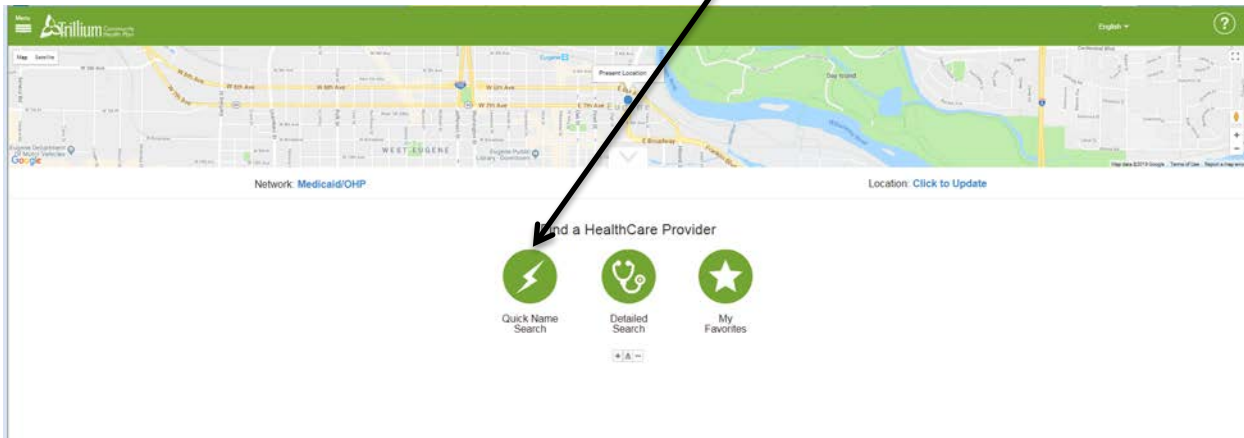
After the next page is fully loaded, click the **Network link**.

A **dropdown box** will then appear, either Medicaid/OHP or Medicare Advantage, depending on the program of the person you are searching for. For example, if you are searching for a doctor for yourself, and you are on Trillium Advantage choose Medicare Advantage. Or, if you are searching for a doctor for your child, and he or she is on Trillium OHP, choose Medicaid/OHP.

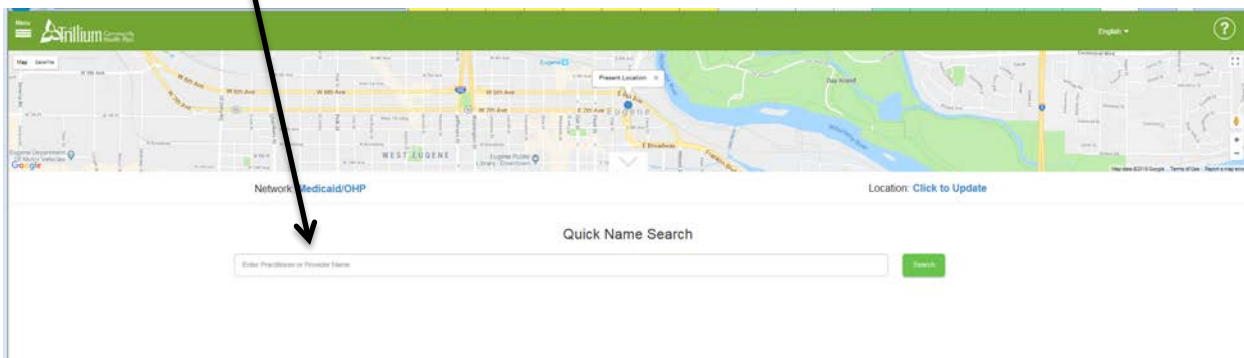




After the next page is fully loaded, click the **Quick Name Search** to search by entering the Practitioner or Provider Name.



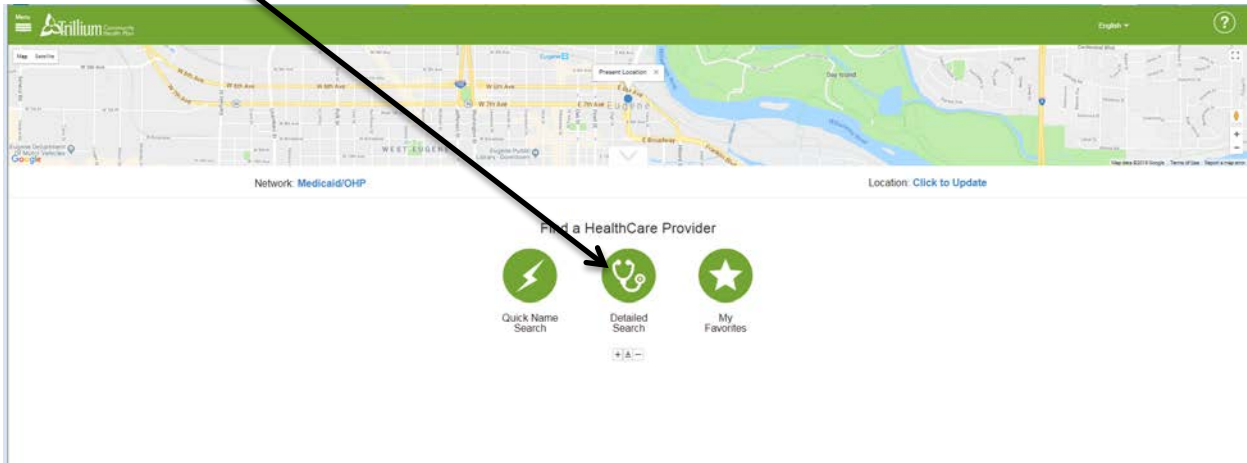
Enter the **Practitioner** or **Provider Name** and click **Search**.



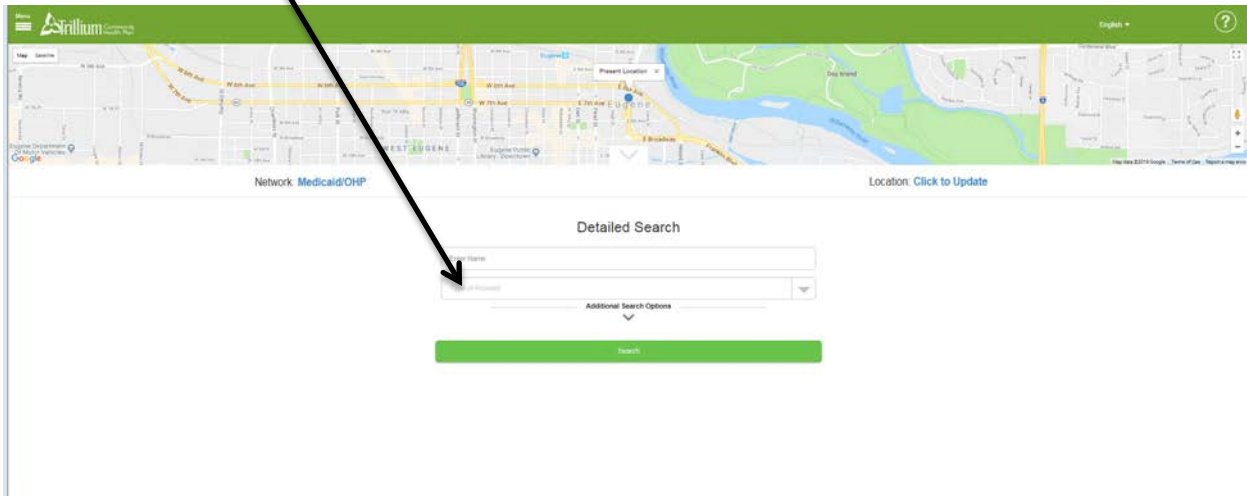
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Click the **Detailed Search** option if you are looking for a doctor, hospital or specialist.



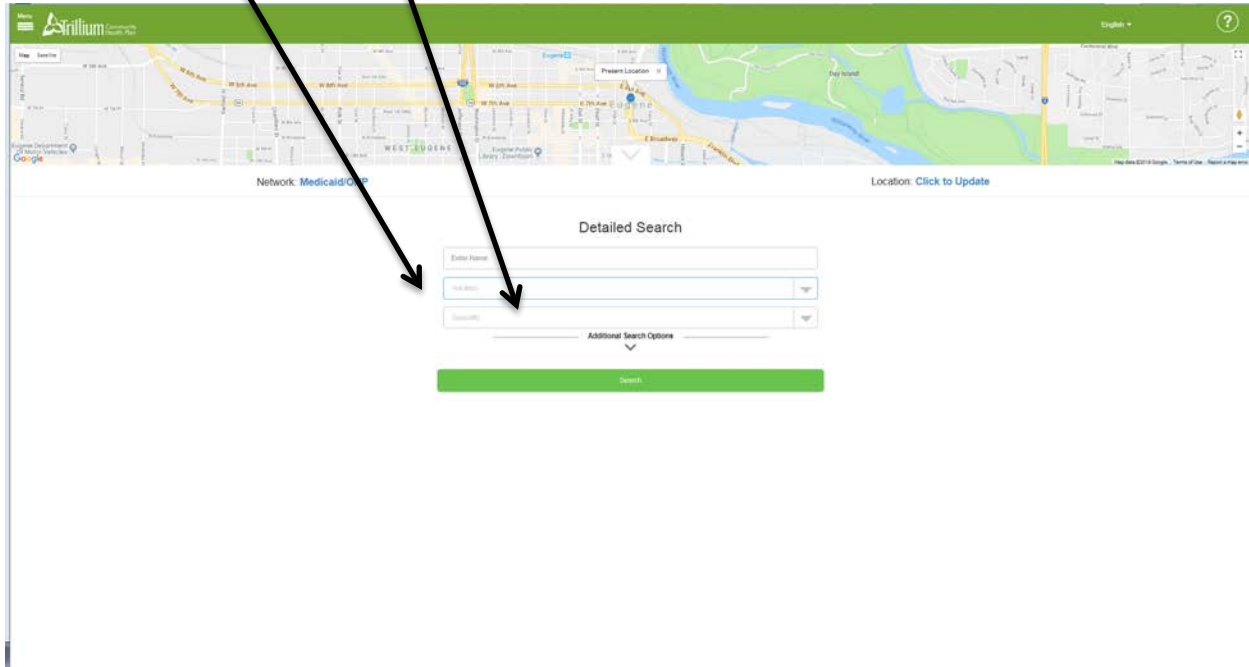
Click on **Type of Provider** to find Primary Medical Provider, Hospital, Dental, Specialist, Behavioral Health, Clinic and Pharmacy options.



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Choose **Ancillary** and the **Specialty** when you are looking for laboratories, durable medical equipment, home health or other types of providers.



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When you click on **Additional Search Options**, you can narrow your search by choosing such things as the doctor's gender, languages spoken and other preferences. You can also select to view only those providers that are accepting new patients. After you are done entering all search options, click **Search** at the bottom of the page.

A screenshot of the Trillium Advantage website's search interface. At the top, there is a green header with the Trillium logo and a search bar. Below the header is a map showing a location in Eugene, Oregon. The main content area is titled "Detailed Search" and contains several input fields and checkboxes. A large black arrow points from the top of the page down to the "Search" button at the bottom of the form. The form includes fields for "Enter Name", "Type of Provider", "Gender" (Male, Female), "Accepting New Patients", "Open After 5:00 PM", "Open Weekends", "Accessible to People with Disabilities", "Patient Centered Medical Home", "Extended Day Supply", "National Provider Identifier", "Pharmacy Types", "Group Affiliation", "Hospital Affiliation", "Additional Practitioner Languages", and "Languages Spoken in Office". A green "Search" button is located at the bottom of the form.

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A new page will load with a map showing the providers that fit your selections. You can also narrow down your search using a filter. To learn more about one of the listings, click on the blue bolded name.

Provider	Distance	Address	Phone
Kathleen K Cordes, MD Practitioner 0.21 miles	0.21 miles	Wild Rose Medical Clinic 3882 Rose Medical Clinic 421 East 12th Avenue Suite 202 Eugene, OR 97401	(541) 888-4153
Community Health Center of Lane County Provider 0.22 miles	0.22 miles	Lane Co Alcohol & Drug Offender Program Community Health Center of Lane County 125 East 8th Avenue Eugene, OR 97401 Show All Locations	(541) 882-2347
Dana L O'Mary, NP Practitioner 0.36 miles	0.36 miles	White Bird Clinic White Bird Clinic 341 East 12th Avenue Eugene, OR 97401 Show All Locations	(541) 854-4800
Gulvakh Rizvi, MD Practitioner 0.36 miles	0.36 miles	White Bird Clinic White Bird Clinic 341 East 12th Avenue Eugene, OR 97401	(541) 494-4800
Jodi B Yavec, ARNP Practitioner 0.41 miles	0.41 miles	Community Health Ctr - Charleston Community Health Center of Lane County 151 West 7th Avenue Suite 100 Eugene, OR 97401 Show All Locations	(541) 882-3550
Maria C Botanos-McClain, DO Practitioner 0.41 miles	0.41 miles	Community Health Ctr - Charleston Community Health Center of Lane County 151 West 7th Avenue Suite 100 Eugene, OR 97401	(541) 882-3550
Christine E. Jensen Fox, MD		Community Health Ctr - Charleston	(541) 882-3550

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A new page will load with more information about your selection. You can also switch addresses to see more locations for the provider.

A screenshot of the Trillium Advantage website showing a provider profile for Kathleen Cordes, MD. The page includes a map at the top, a "Return to Results" link, and several sections of information: Practice Details (Location Hours, Open Weekends, Fax, County Link, Accessibility, Cultural Training), Patient Types (Accepting New Patients, Age Limitations, Gender Limitation), and Provider Details (Network, Gender, Specialties, Board Status, Hospital Affiliations, Languages, National Provider Identifier). Navigation buttons like "Print Page", "Public Transportation", "Driving Directions", and "Add / Remove Favorite" are visible. A footer note states: "Attention Providers: Login to your secure account to make updates to the above information. Updated: 06/20/2016 | Reference information | Page Definitions".

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To print this information, click the **printer icon/button** underneath the map. Then follow the normal printing process for your computer.

A screenshot of the Trillium Advantage website showing a provider profile for Kathleen Cordes, MD. At the top is a map of Eugene, Oregon, with a red location pin. Below the map is a navigation bar with a "Print Page" button highlighted by a black box and an arrow pointing to it. The main content area is divided into two columns: "Practice Details" on the left and "Provider Details" on the right. The "Practice Details" section includes location hours, open weekends, fax number, county, accessibility, and cultural training. The "Provider Details" section includes network, gender, specialties, board status, hospital affiliations, and languages. At the bottom of the page, there is a small notice for providers to login to their secure account.

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